



Oops! I'm the Manager!: Getting Past "What Do I Do Now?!" in 5 Easy Steps

Katharine Giacalone

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Katharine Giacalone, The Corporate Nanny™ is a leading expert on people relationships (www.thecorporatenanny.net). The Corporate Nanny™ knows that unfortunately, managers waste time, money and effort everyday when they spend countless hours unraveling miscommunication episodes between people at work. She also knows that communications can be complex and simple at the same time, but it's getting around it and understanding your own style and the styles of others you are working with that is key! Over the years, Kathy has encountered an astonishing number of companies who promote employees overnight because they are technically competent in their position, not because they will be a good manager! Many of these newly-promoted managers are left overwhelmed, unprepared and wondering, "What do I do now?!" Kathy's book has a fresh, inspirational and humorous approach to management, *Oops! I'm The Manager! Getting Past "What Do I Do Now?!" in 5 Easy Steps*, serves as a valuable resource to people who are suddenly thrown into management and find themselves without the necessary training. Seasoned managers will also gain lots of insights and new communication strategies from *Oops!* When it comes to communication styles she does the unthinkable and tosses out the Golden Rule of "treating others as you would have them treat you." She gives her readers a new "App," a new capability, to reframe their communications style. The new Golden Rule of Communication is "Communicate with others the way THEY would like to be communicated with, not how YOU like to be communicated with!!!" Kathy has identified four Playground Personalities© that are easy to recall in an instant! It's important to know yourself first, and then it's easy to figure out who's who. Kathy's understanding of the four Playground Personalities© she defines as "the Peacemaker," "the Organizer," "the Revolutionary" and "the Steamroller" and the ways in which these four distinct types interact, makes communicating less complex and saves you time so you can actually get your work done! *Oops! I'm The Manager!* offers common sense, real-world advice on everyday professional and personal experiences to diffuse tense situations, calm frazzled nerves and help people work and play together better.

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